

Capacity & Demand

Practice To View
Brownlow Health @ Kens...

02/05/2020 - 19/05/2020



CLINICIAN CAPACITY

6,768 Booked Appts. of 7,000 Available Appts.

232 Unused Appts.



CONSULTATION RECORDINGS

Mental Health

1,830 / 6,021 obs : 30.4%



APPT. DURATION: PLANNED VS ACTUAL

52,000 Hrs Planned v 50,000 Hrs Actual

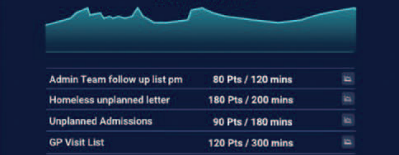
2,000 hrs variance



AVG. APPT. TIME BY SESSION

Admin Team Follow Up List Am

120 Pts in 200 mins



APPT. SEEN V DNA

21 Hours Lost

84 DNA's from 1,692 Appts in Date Range (5% Loss)



DNA BY CLINICIAN

Chris Nixon

20 DNA / 250 Appointments (8.0%)



OVERVIEW

The Patient and Care Optimiser is a technology solution built *by* general practice *for* general practice. Our one stop shop solution enables your practice to identify with our analytics engine, engage with our comms hub, schedule using the patient facing scheduler and care for your patients virtually with our virtual consults module. All of this is constantly fed back into the clinical system meaning no manual effort is needed on the clinicians behalf to update any patient record.

Analytics

Actionable insights

Enabling data driven decision making to ensure efficiency

Understand

Sign posts to key bottlenecks and issues

Assurance

Ability to monitor and ensure improvement targets are met

Comms Hub

Tailored Communications

Increase engagement with patients due to personalised messaging and branding

Efficiency

Reduced time to identify and communicate with patients

Automation

Integration to clinical systems to capture communications in SNOMED coding standards resources

Scheduler

Improved Patient experience

Increase options when booking appointments

Efficiency

Reduced phone calls to the practice increasing admin staff

Easy Configuration

Healthcare practices configure the appointment slot options for patient booking, ensuring control of the appointment book and who the patient sees.

Health Forms

Improved Patient experience

Simple and quick to input information

Efficiency

Automatic coding post review to Health record reduce Admin burden

Easy Configuration

Clinicians alerted to out of tolerance patient inputs

Virtual Consult

Engagement

Increase engagement with patients

Efficiency

Increase capacity in the Healthcare practice

Automation

No duplication of effort for clinical coding into clinical system

✓ Improved Outcome for Patients

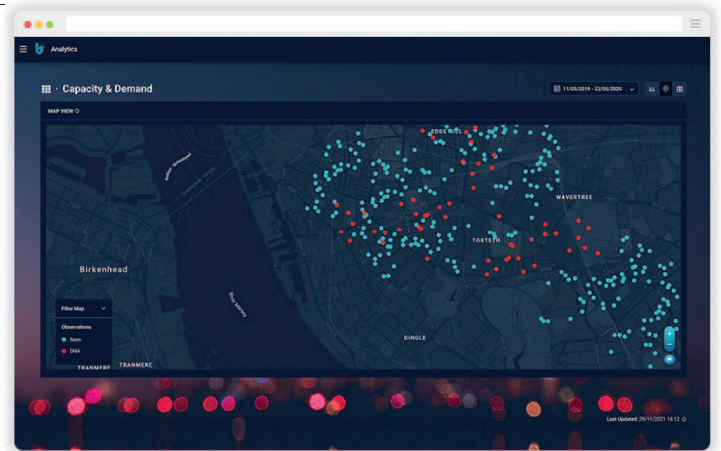


Analytics

DESCRIPTION

Analytics is a powerful and user-friendly tool that provides a comprehensive summary of practice performance. It presents six key metrics on a single screen, enabling healthcare providers to quickly assess practice efficiency and identify bottlenecks and areas for improvement.

With detailed analysis views, users can dive deep into the data and gain insights into patient cohorts and needs, which can inform the development of more effective care options and improve the patient experience. Custom report templates can be set up and saved, facilitating easy sharing among practice staff to drive standardisation and performance improvements.



The analytics platform consolidates information across all practices that have a sharing agreement in place, supporting broader analytic use cases across the Primary Care Network, places and Integrated Care Boards within the NHS.

PACO Analytics enables data-driven decision making, ensuring efficiency and providing assurance that improvement targets are met. With daily extracts from clinical systems and industry-standard coding and data structures, it offers quick and user-friendly analysis of key information about the GP Practice and patient data, which can be searched and filtered for data-driven insights.

As capacity in GP practices is stretched and GP numbers are forecast to decline in the coming years, it is increasingly important to ensure efficiency and reduce time wasted on Did Not Attends (DNAs). PACO Analytics helps ensure the right appointment times are available for patients at the right times, reducing appointment waste and improving practice efficiency.

WHY IS IT IMPORTANT?

- Capacity is stretched across GP Practices with a forecasted reduction in GP numbers in the coming years it is more important to ensure efficiency
- Did Not Attends (DNA) is a key time wasted for GP Practices with 1,000's of hours lost in appointment times annually at each practice
- Supports the development of more effective care options, improves patient outcomes and experiences, and helps to address the challenges facing the healthcare industry today.

WHAT IT DOES

With daily extracts from clinical systems and using industry standard coding and data structures it allows quick, user friendly analysis of key information about the GP Practice and Patient which can be searched and filtered to provide data driven insights.

BENEFITS



Actionable insights

Enabling data driven decision making to ensure efficiency



Understand

Sign posts to key bottlenecks and issues



Assurance

Ability to monitor and ensure improvement targets are met



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